Secure Payment Systems

PRIMETREX IP ELECTRONIC RETAIL PAYDAY EXPRESS INSTRUCTIONS

FIRST: After filling out the Retail Payday Agreement form with the consumer, call Customer Service to obtain the Voice Authorization.

Voice Authorization MUST be received prior to running the transactions through the terminal.

Please run the transaction through the terminal before the consumer leaves, to avoid possible processing difficulties.

From the PayDay Express menu press "F1" for the SALE option

A. Performing a Sale Transaction

State Codes Alabama 42 Alaska 43 Arizona 45 46 Arkansas California 47 48 Colorado Connecticut 91 77 49 Wash DC Delaware Florida 50 51 Georgia Hawaii

Idaho

Illinois Indiana

Kansas

Kentucky

Louisiana Maine Maryland

Michigan Minnesota

Mississippi Missouri

Montana

Nebraska Nevada

New Hamp New Jersey New Mexico

New York N Carolina

N Dakota Ohio Oklahoma

Oregon Pennsylvania

Rhode Island S Carolina

S Dakota

Texas

Vermont Virginia Washington W Virginia

Wisconsin

Military ID

Puerto Rico

Virgin Islands Alberta

Brit Columbia

Newfoundland NW Terr

Nova Scotia Ontario

Quebec Saskatchewan

Yukon Terr

Pr Edward Isl.

Manitoba New Bruns

Guam

Wyoming Amer Samoa

Utah

Tennessee

Massachusetts

52 53 54

56 57 58

59 60 61

68

78 44

79 80

81

82 83

84 85

87 88

90 92

93 94

95 96 28

29 30

32 33

34 35

36

37

2. Drivers License Number

- a) Swipe the magnetic strip license. If a good swipe the terminal proceeds to (3) below
 - (i) If a bad swipe or no magnetic strip then begin manual entry of the customer's driver's license number as exactly seen on the license. If letters are required, press the key with the letter to be typed followed by the "ALPHA" key. When finished, press "OK" to see:
 - a. State Code Enter the two digit state code and press "<u>OK</u>" (the state code table is located to the left of this page)
 - b. Enter the date of birth in yyyymmdd format and press "OK"

3. Phone number

a) Enter the phone number and press "OK"

4. First Item Check Number

a) Enter the check number of the first check and press "OK"

5. First Item Check Amount

a) Enter the amount of the sale for the first check and press "OK"

6. Insert Check

a) Slide the check through the imager If a bad read (red light) then try again until a good read is obtained.

7. Second Item Check Number

a) Enter the check number of the second check and press "OK"

8. Second Item Check Amount

a) Enter the amount of the sale for the second check and press "OK"

9. Insert Check

a) Slide the check through the imager If a bad read (red light) then try again until a good read is obtained.

10. Run another check? Confirm Yes or No

a) Press "<u>F1</u>" to run another check or "<u>F2</u>" to decline (If "Yes" selected at this prompt, Steps 7-10 are repeated. If "No" selected, the terminal will directly proceed to step 11)

11. Confirm Details? Confirm Yes or No

a) Confirm that all details are correct and press "OK"

12. Insert Payday Agreement

- a) Slide the payday agreement through the imager or check reader
 - i If a bad read (red light) then try again until a good read is obtained. If incorrect payday agreement scanned then the terminal will prompt to reinsert it until the correct agreement is scanned. Running only the top copy sometimes has more success.

13. Terminal Begins Dialing Sequence (Dial Primary, Connecting, Receiving etc.)

a) The terminal displays: "CHECKS PROCESSED" and will finish printing the authorization receipt after which it will prompt for the customer copy

Secure Payment Systems

PRIMETREX IP ELECTRONIC RETAIL PAYDAY EXPRESS INSTRUCTIONS

B. Miscellaneous Administrative Issues

- 1. Reprint Last Receipt (in case there was a printer problem)
 - a) From the PayDay Express menu, press "F2" for Reprint Last to reprint the last transaction

C. SPS Batch Close

1. From the Check menu, press "F3" for Batch Close and "F3" to confirm Batch Close.

D. Printing a Batch Summary Report and Host Detail Report

- 1. From the PayDay Express menu, press "<u>F4</u>" for Report, then "<u>F1</u>" for Batch Summary and enter the required date in **mmddyy** format (or press "<u>OK</u>" to print from the current, open batch)
- From the PayDay Express menu, press "<u>F4</u>" for Report,, then "<u>F2</u>" for Host Detail and enter the required date in mmddyy format (or press "OK" to print from the current, open batch)
- E. Automatic Image transmission --- The terminal automatically causes images to be transmitted at the time specified by the auto upload. Please call the SPS Customer Service line if image uploads are unsuccessful.
- F. Manual Image Transmission (in case of failed automatic transmission if using an imager)
 - 1. From the PayDay Express menu use the Scroll Keys to locate "Scanner" on the menu and press "<u>F1</u>" to select. Press "<u>F1</u>" key for <u>Upload Images</u> and press "<u>F2</u>" to confirm

G. To Set the Date and Time

1. Using the Scroll Keys, locate <u>Setup</u> on the menu and press the corresponding "F" key to select. Enter the Manager Password and press "<u>OK</u>". Using the Scroll Keys, locate <u>Time/Date</u> and press the corresponding "F" key to select. Press "<u>F3</u>" to select, and then "<u>F1</u>" or "<u>F2</u>" to toggle between the date and the time. Press "<u>F3</u>" for Edit and enter the correct information, and then press "<u>OK</u>". Press the "<u>F4</u>" key when done, and the "<u>F2</u>" key to save the changes. Press the "<u>CANCEL</u>" key to return to the main menu.

Cable Requirements:

PLEASE NOTE: Payday transactions are generally representative of significantly higher than normal risk, and while the billing % rate may be high, it does not compensate nor account for approving every consumer attempting to use this service. As a result, you should expect that a number of transactions may be declined, determined individually on a case by case basis surrounding each consumer that shops in your establishment. In many cases we may be utilizing a credit report to augment other of our internal databases to ensure that your customer has the capacity to repay the transactions that are contemplated, and is not seriously in debt and past due as a result of a host of other business entities or tax authorities.